



Jared F. Miller, Sheriff

WAKULLA COUNTY SHERIFF'S OFFICE

Committed to Serving with Integrity, Respect and Fairness

For Immediate Release

Text to 911 now available at the Wakulla County Sheriff's Office

Sheriff Miller is excited to announce that Text to 911 service is now available at the Wakulla County Sheriff's Office. In response to a statewide initiative last year, WCSO Emergency Management in conjunction with Wakulla County officials began the process of integrating a text to 911 system with WCSO's current Emergency Communications capabilities.

The Text to 911 system will work largely the same as the traditional phone/voice based 911 system. The implementation of this system was put into place for a variety of reasons including, better access for hard of hearing or speech impaired individuals, and ease of access for individuals who may not be able to make a call during an emergency.

To use the Text to 911 system, an individual simply has to type 911 in the recipient field of the text. Individuals who use the Text to 911 system must have an active coverage plan with their cell phone provider. There are some limitations with regards to GPS location with the Text to 911 system. Citizens who utilize this system will receive a text response from one of WCSO's Communications Officers. Citizens are reminded that misuse of any 911 service, text or otherwise, is a crime and you can be arrested for it.

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